

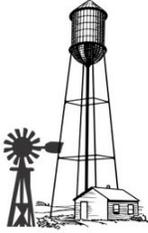
Consolidated Rural Water & Sewer District No. 1

Of Jefferson County

P O Box 97 Hastings, OK 73548 502 North Commercial Ave

Office 580-963-3161 Fax 580-963-2551 TTY 711

jeffcruwd@pldi.net jeffersonruwd1.org



June 14, 2021

Dear Member,

We would like to provide you with some updated information concerning your Jefferson County Rural Water account. We have made some updated changes to the Rules and Regulations of the District.

First, we have updated the drought contingency plan for the district. In instances of drought conditions, or any other conditions that strain our water supply, water may be limited or prohibited for certain uses. The District's primary purpose is the delivery of potable water to its members for drinking and other household uses only. The district's distribution system is not designed to facilitate distribution of water for fire protection or irrigation purposes. In the event the District does not have sufficient resources to meet the needs of all of its members, the District may prorate available resources, including water, among the various Members on such conditions as is deemed equitable by the District. Such conditions may include, but not be limited to, establishing a schedule of hours when water may be used for irrigation purposes, prohibiting the use of water for irrigation purposes, and taking all measures necessary to ensure the member adherers to the conditions established by the District. If at any time the total water supply shall be insufficient to meet the needs of all the Members, the District will prioritize water usage in the following order:

1. Drinking, then
2. Household Use, then
3. Water livestock, and then
4. Irrigation of any crops.

Second, the district must maintain pressure within its water distribution system sufficient to supply the entire district. Pressure may fluctuate and members have been advised to install and maintain a pressure reducing valve (PRV) on member's side of the meter in order to control water pressure flowing to member's dwelling or other points of use. Member is solely responsible for regulation of the pressure of water flowing from the districts meter to members dwelling or other points of use.

USDA equal opportunity provider and employer.

If you wish to file a civil rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.



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Third, members are advised to install and maintain a valve in and upon member's service line beyond the District's meter in case the need for emergency shut off arises. This shut off valve will allow the member to shut off their water supply in case of emergency.

Fourth, please refrain from using the District's valve on the meter to turn water on and off. Damage to the valve may result in a service charge.

Fifth, we ask that you please update your contact information on file with the District Office. The office may need to contact you regarding leak detection, billing questions, and important information concerning your water service. You may update your contact information in as little as 5 minutes by visiting jeffersonrwd1.org. Look under Customer Forms and find the link for Update Contact information.

If you have any questions, please contact our office at the above phone number.

Sincerely,

Kenny Lovett
General Manager.

通過訪問我們的網站， 可以使用繁體中文提供這封信的副本 jeffersonrwd1.org

通过访问我们的网站， 可以使用简体中文提供这封信的副本 jeffersonrwd1.org

Una copia de esta carta está disponible en español visitando nuestro sitio web jeffersonrwd1.org

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